

East Devon Health

local GPs working together for improved primary care

Primary Care Conference

Westpoint Centre, EX5 1DJ
13th September 2017

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Conference Programme

12:30-13:30				Arrival, buffet lunch and networking			
13:30-13:45				Opening remarks Welcome and introduction to the afternoon <i>Dr Jennie Button, Vice Chair East Devon Health</i>			
13:45-14:15				Vision and purpose of federated working A review of the achievements of the federation to date and a discussion about the future of the federation <i>Dr Jim Forrer, Chair, East Devon Health</i>			
14:15-15:00				Improving extended access to primary care Discuss the proposed extended access model for East Devon, including contractual and funding arrangements <i>Proposed options have been circulated to practices in advance of the conference, please could practices come prepared to make a decision on the final option to put forward.</i> Facilitated by Dr Jim Forrer, supported by Dr Amy Todd and Dr Rob Daniels			
15:00-15:15				Refreshment break			
15:15-16:00		Workshop 1		Workshop 2		Workshop 3	
		Federation models Brief presentations on examples of local federations <ul style="list-style-type: none"> • <i>Dr Jonathan Cope, Beacon Medical Group, Plymouth</i> • <i>Dr Berge Balian, Chair, Symphony Health, Somerset</i> • <i>Neil Parsons, Chief Operating Officer, Kernow Health</i> 		New models of care: releasing time to care Transformation in practice – practical approach to inspiring and empowering change across the practice <i>Sheinaz Stansfield Managing Partner, Oxford Terrace & Rawling Rd Medical Group, Gateshead</i>		Care navigation and sign-posting Practical examples on how admin teams can promote active signposting and self-care <i>Terri Huxtable & Lynne Humphries, Clinical Nurse Manager, Burnham & Berrow Medical Centre, Somerset</i>	
16:00-16:15				Refreshment break			

16:15-17:15	Workshop 4	Workshop 5
	<p>Federation models panel discussion: Practical advice for collaborative working</p> <ul style="list-style-type: none"> • Benefits and opportunities of working at scale • Challenges faced and how to overcome them • Steps to viability <p><i>Ben Gowland, Director and Principle Consultant, Ockham Health</i> <i>Dr Jonathan Cope, Beacon</i> <i>Ruth Taylor, Interim Chief Executive, One Care Bristol</i> <i>Dr Berge Balian, Chair, Symphony Health, Somerset</i></p>	<p>Developing nursing teams: How nurse-led models can be used to deliver high-quality care</p> <p><i>Julie Belton, Nurse Partner, The Cuckoo Lane Practice, London</i></p>
17:15-17:30	What next for East Devon Health	
17:30-17:45	Closing remarks <i>Dr Jim Forrer, Chair, East Devon Health</i>	

Speakers Biographies

	<p>Dr Berge Balian</p> <p>Dr Berge Balian has been a GP in a semi-rural practice in Somerset for 22 years, having completed postgraduate training in and around Yeovil District Hospital (YDH). He has a career long interest in medical politics, including periods as Chair and Vice Chair of the Somerset LMC. Currently he is local practice area representative on the LMC. Dr Balian was Associate Medical Director for Primary Care at YDH 2013-2017 and Chair of the “Symphony” South Somerset PACS Vanguard April 2015 - November 2016. Currently he is Medical Director of Symphony Healthcare Services (SHS), a Primary Care company into which a number of GP practices are integrating.</p> <p>http://www.symphonyintegratedhealthcare.com</p>
	<p>Julie Belton</p> <p>Julie Belton trained at Kent and Canterbury hospital as RGN in 1983. She has extensive experience in primary care working as a Nurse Practitioner. Julie was one of first 15 Nurse Practitioners to train in the United Kingdom. Julie has spent over 11 years working in quality, Clinical Governance and practice development - improving service provision for patients and public.</p> <p>Julie is currently Strategic and Operational Director and Nurse Practitioner at Cuckoo Lane Health Centre, Hanwell - A Nurse Led General Practice and currently the only of its kind in the UK. Julie is also Executive Director of Ealing Federation. In addition to these duties she is lead for nursing issues for the Federation and the Clinical Lead for Training and Education.</p> <p>http://cuckoolanesurgery.co.uk</p>
	<p>Dr Jonathan Cope</p> <p>Dr Jonathan Cope has worked as a GP and healthcare manager for over 20 years both in the UK and overseas. Jonathan has also held roles in the RCGP, LMC and his local Deanery.</p> <p>In his role as managing partner Jonathan led the initial and subsequent mergers to help create a super partnership in the South Hams and Plymouth. Beacon has 24 partners, employs over 150 staff and serves a practice population of 39,000. Beacon Medical Group is 1 of 15 rapid test sites for the first wave of NAPC’s model of care called Primary Care Home.</p> <p>As a group Beacon have been innovative and disruptive in how they have shaped services for the benefit of patients. Beacon has fully embraced partnership working and employs a comprehensive multidisciplinary team.</p> <p>http://www.beaconmedicalgroup.nhs.uk</p>
	<p>Ben Gowland</p> <p>Ben Gowland is a Director at Ockham Healthcare. He supports innovation in general practice – he hosts the General Practice podcast, and authored the 2016 publication The Future of General Practice. He supports collaborative working between GP practices, helps individual practices establish a sustainable future, and works with GP federations and CCGs across the country. Previously he was the Accountable Officer of Nene CCG in Northamptonshire, was the CEO of a GP Federation, and has 20 years NHS experience.</p> <p>http://ockham.healthcare</p>
	<p>Lynne Humphries</p> <p>Lynne Humphries completed her nurse training in 1981, in the West Midlands. Lynne feels that her general nurse training combined with working on a female orthopaedic ward, time in A/E, outpatients and the community has made her the all-rounded nurse she has become.</p> <p>After moving to Somerset, she worked briefly in the local community hospital before moving into primary care. Lynne is now a Nurse Manager with over thirty years’ experience working in a very busy practice with over 16,600 patients.</p> <p>Lynne loves the diversity of her role and the difference individuals can make in a person’s life. This is clearly shown in Lynne’s working and interaction with young adults. The BBMC drop in service has achieved many prestigious awards for its outstanding service to young adults over the years. The latest, being the first practice in the country to have been awarded the ‘Welcome National Accreditation Award for Young People.</p> <p>http://www.burnhamandberrowmedicalcentre.co.uk</p>



Terri Huxtable

Terri Huxtable is a Practice Manager at Burnham and Berrow Medical Centre in Somerset with over 30 years' experience of the working within ever changing Primary Care. In her spare time she herds cats and is proficient in juggling with all the balls in the air whilst whistling a happy tune!

<http://www.burnhamandberrowmedicalcentre.co.uk>



Neil Parsons

Neil works as independent business consultant and currently is supporting practices within the East Cornwall locality who are a Primary Care Home site and also with Oak Tree Surgery in Liskeard with a number of practice developments. Neil's career in the NHS has spanned 25 years across NHS organisations and social enterprise settings. Neil has been a practice manager at a large general practice, worked in commissioning roles and has worked in an acute hospital setting both in operational and service improvement roles. Neil has extensive general management experience having lead and managed a primary care social enterprise organisation for 7 years and has extensive leadership and change management experience. Recently Neil has worked with Xytal Health Management as a Quality Improvement facilitator delivering Productive General Practice expertise to numerous practices in Devon and Cornwall.

<https://www.kernowhealthcic.org.uk>



Sheinaz Stansfield

Sheinaz Stansfield is a Managing Partner, leading a multi award winning practice, functioning beyond the GP and Five Year Forward View. She trained as a nurse and health visitor, and has held senior management roles in commissioning and provision of health services. She became a Practice Manger in 2008, and as PBC OD lead she supported the set-up of NHS Gateshead CCG. She was then elected as the Practice Representative on the NHS Newcastle Gateshead CCG Governing Body. She is the Practice Manager Representative on the RCGP Northern Faculty Board. At a national level, she is a faculty member of NHSE sustainable Improvement Team, National Social Prescribing Network, NAPC Executive, which facilitates her passion for patient involvement, social prescribing and quality in General Practice.

<http://www.otmg.co.uk>



Ruth Taylor

Ruth Taylor is Chief Executive of One Care and has guided the organisation from its inception as One Care Consortium, a vehicle to deliver the GP Access Fund programme, to its present incarnation as One Care (BNSSG) Ltd, a GP provider led organisation with practices as its shareholders. Her leadership and commitment were a major contribution to the overwhelming mandate the organisation received from GP practices in 2016. She has a background in marketing and business development and has been working in healthcare since 2003. She is also a Trustee and Director of a local charity. Following a stint as the local out of hours provider's Business Development Manager, she became One Care Consortium's Head of Business Transformation in 2015.

She believes that the strength of One Care lies in its mandate to serve as the voice of general practice in BNSSG and to play an important role in determining how the NHS Sustainability and Transformation Plans will be translated into seamless, patient-focussed and cost-effective primary care. She added: "I feel very privileged to be in a role where I can help build and shape the new "voice of general practice" across BNSSG. It is really important for us to have a clear vision for general practice that we can share with all our partners, but it is equally important to establish how we are going to work with them. Trust, openness and respect are key values for me, as well as the recognition that demonstrating compassion in all our dealings with patients, colleagues and partners is a strength and not a weakness."

<http://onecare.org.uk/about/>